

Delivering Contact Center Excellence by meeting
your customers in their channel of choice --

Amplifying the Human Experience



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COMPANY

Amplify Total Experience is a services company that brings a wealth of contact center and customer experience expertise to the marketplace. We have 30+ years of experience designing, developing, deploying, and supporting contact center solutions.

We have deep roots across BFSI, Healthcare and Government industries.

Our long history of experience provides the following:

- 1) Migrating contact centers to the cloud
- 2) Leveraging modern AI technologies to enable better customer experiences at a lesser cost and faster time to market.
- 3) Meeting the customer in their channel of choice by creating omni-channel customer experiences.
- 4) Enabling future-proof solutions given our proven approach and knowledge of the contact center arena.

We are a certified AWS partner and deliver the Amazon Connect connect center solutions because it is the most innovative and a market leader in the contact center market.

DIFFERENTIATORS

- 30+ Years of Experience
- Certified Woman-Owned Small Business
- Certified AWS Amazon Partner
- Certified in Conversational Design
- Specialization in AI and Robotics
- Expertise in Unified Communications and Contact Center (Voice and Digital)



CORE COMPETENCIES

Our Expertise

- Digital Transformation
- AI-Powered Solutions
- Amazon Connect (CCaaS)

Our Services

- Transformative Consulting
- Implementation Services
- Managed Services

GOVERNMENT INFORMATION

UEI: PHEYG8PGJ2C5

CAGE: 9RZH8

NAICS:

- **541511-** Custom Computer Programming Services
- **541512-** Computer Systems Design Services
- **561422-** Telemarketing Bureaus And Other Contact Centers
- **561990-** All Other Support Services



Contact us for more info or a demo:
www.amplifyte.com